



# Barбора Viski

Application Manager

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## Professional Summary

Experienced application manager, working past three years on improvement of the team processes and tools.

I have four Applications within my responsibility, for which I work on internal management processes as well as solving incidents and working on changes.

The overarching goal is to satisfy the customer requirements and keep the applications up and running.

## Employment History

Jun 2018 – Present

### Application Manager at T-Systems in Košice

As Application manager for Automation supporting tools, my responsibilities are incident, change and application management as well as upgrading and maintaining of four tools, as well as providing support and help with the tools to operation engineers and users.

During this time, I helped to improve processes reorganization and improvement of internal wiki and securing and improving the tools.

Dec 2017 – Jun 2018

### Team Leader local Automation Team at T-Systems in Košice

My responsibilities as Team Leader were:

- attendance of management meetings and calls
- working on team changes
- assign tasks and having an overview of tasks, problems and blockers of the team
- communication with team, management and customer

During this time, I helped to reorganize and optimize the local team.

## Languages

**Slovak:** Native proficiency

**English:** Professional working proficiency

## Skills

Linux Administration



Linux as user



Shell Scripting



Matlab



Automation



HPE Operations  
Orchestration



HPE Server Automation



HPE Agile Manager



Atlassian Confluence



Mar 2017 – Dec 2017

### Automation Operation Engineer

*at T-Systems in Košice*

As Application Administrator of HPE Server Automation, HPE Operation Orchestration and HPE Database and Middleware Automation, my responsibilities were administration of these tools, that included change and incident management, communication with vendor and creation of team documentation and templates.

During this time, I created base operation documentation for the automation operation team and improved the deployment process.

Atlassian JIRA



NEXUS



SCM



Team Management



Analytical Thinking



### Education

Sept 2020 – Jun 2022

### Master at Automotive Electronics

*at Technical University in Košice*

As Master at Automotive Electronics, I am getting education in design of electronic circuits, signal processing and artificial intelligence in electronics.

My master's thesis is oriented towards new transmitting technologies, like LoRa and LoRaWAN.

Solution Orientation



Customer Orientation



ITIL



Sept 2017 – Jun 2020

### Bachelor at Automotive Electronics

*at Technical University in Košice*

As Bachelor at Automotive Electronics, I got education about digital and analog electronics, MCU programming, manufacturing technologies in electronics, measurement systems and use of electronics in automotive industry.

My bachelor's thesis was about use of Atlassian Confluence in educational process, and how it can be used for better information sharing with students.

Change Management



Incident Management



Configuration Management



Problem Management



### Activities

May 2017 – Dec 2020  
Košice

### Technician at PCKlub (Jedlíkova 13)

*at Student association at Jedlíkova 13 dormitory*

PCKlub is a student club within dormitory Jedlíkova 13, which takes care of the internet infrastructure and dormitory services (order system for washing machines or leisure room).

While I was a member, I supported students with their internet, helped to maintain IT infrastructure of dormitory, administered the official dormitory website and looked for new technologies and improvements to use.